

# Providence Public School District Transforms Maintenance with Vytal's AI-Powered Facility Asset Management Platform

Vytal teams with ABM to Propel a 90% completion rate of work orders

## The Challenge:

Providence Public School District experienced inefficiencies in the maintenance of 37 schools in the district, driven from their existing Computerized Maintenance Management System (CMMS) being outdated, siloed, and lacking the necessary features to optimize and anticipate asset needs. They could not process the number of work orders they needed and complete them in a timely manner, driving greater costs and reduced efficiencies.

## The Solution:

Providence Public School District chose Vytal's SaaS Facility Asset Management Platform to address their challenge. Vytal partnered with ABM to implement the company's best-in-class software with to streamline maintenance requests, leverage the power of data, and deliver a better and more efficient experience to Providence Public School District:



**Rapid Onboarding:** Vytal and ABM successfully **onboarded all 37 schools within just two weeks**, demonstrating the platform's seamless and efficient implementation and ABM's nimbleness and organizational capabilities. The initial adoption rate is exceptionally robust, as evidenced by an **impressive 90% completion rate of corrective maintenance work orders** within the first three months. This showcases the immediate and impactful benefits of Vytal's platform in streamlining facility operations. It also demonstrated ABM's ability to scale and react in any region with quality and capable resources.



**Standardized Asset Management:** Vytal and ABM provided **over 8,800 assets** at Providence School District with standardized names, classifications and **implemented manufacturer-recommended preventative maintenance programs** across all schools within four months of the software rollout. This provided the customer with a clear and consistent view of their entire asset portfolio and will enable data-driven insights.



**Collaborative Partnership:** Demonstrating our shared commitment to success, Vytal and ABM regularly **addressed requested feature enhancements**. For instance, Vytal collaborated with ABM's facility maintenance team to develop and deliver the ability to scan barcodes with the mobile app, within three months of receiving the request showcasing agility and responsiveness to customer needs.



**Mobile-First Experience:** As the first client to utilize Vytal's mobile-only CMMS solution, the Providence Public School District experienced firsthand the transformative power of **mobile technology in maintenance operations**. Technicians gained seamless access to crucial information, enabling them to update statuses and complete tasks while on the move, thereby streamlining maintenance workflows and improving response times for the customer.

# Providence Public School District Transforms Maintenance with Vytal's AI-Powered Facility Asset Management Platform

## Results:



**Empowering All Stakeholders, Beyond Facility Staff:** Vytal's intuitive end-user platform extends its benefits beyond facility staff, **empowering faculty, and administrative personnel** to effortlessly submit and track their requests. This inclusive approach fosters seamless communication across the school community, ensuring every member of the school has a voice and remains informed throughout the maintenance process. Remarkably, **81.8% repeat user** affirm the platform's user-friendly design for all stakeholders beyond the facility staff, showcasing its ability to consistently engage and retain users over time.



**Driving Operational Excellence:** Vytal supports the ABM maintenance team in managing an **average of 1,000 corrective maintenance work orders** monthly from Providence Schools using its mobile app. With Vytal's innovative platform, the facility staff can efficiently respond to these requests, achieving an **impressive average closure time of just 3.5 days** on an average. This exemplifies Vytal and ABM's commitment to enhance operational efficiency, ensuring smooth facility management and minimal disruptions to the learning environment.



**Unwavering Reliability:** Vytal's platform delivered an **exceptional 99.9999% uptime**. This unparalleled reliability ensures consistent access and uninterrupted service for the Providence School District, safeguarding critical operations and fostering a seamless user experience.

This highlights the power of Vytal's intelligent asset lifecycle management platform and their strong commitment to customer success. By partnering with the ABM facility team, Vytal effectively addressed their challenges, delivered significant results, and established a collaborative foundation for long-term success.

[Get a Demo](#)

